

# HIC.SOAP Network User Instructions

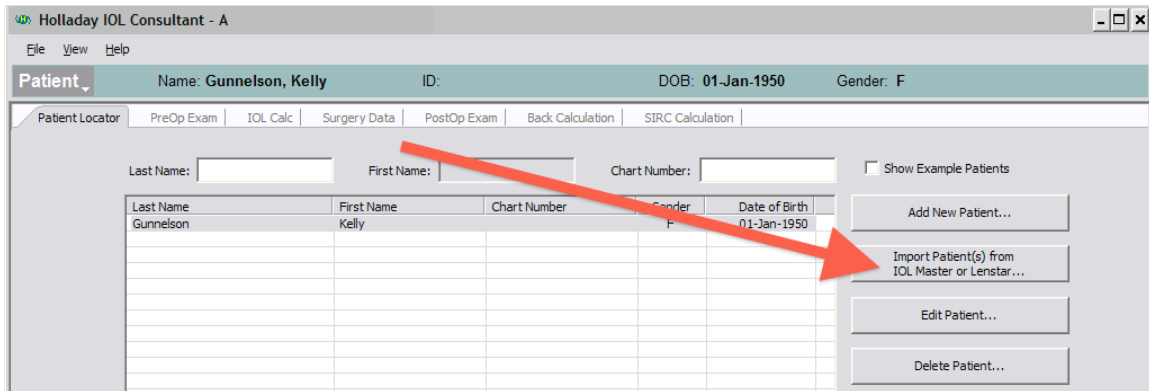
last updated June 22, 2011 11:39 AM

## Purpose

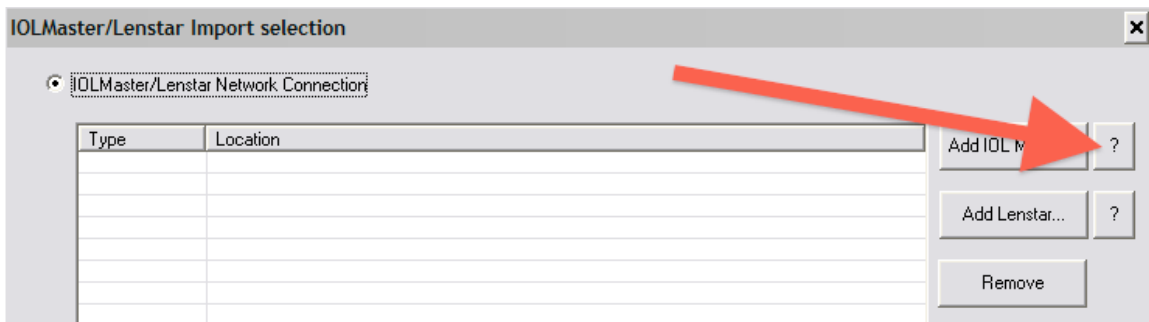
This document explains how to configure and install the HICSOAP PROFESSIONAL program so that installations on different computers can access the same database simultaneously over a network.

## Side Note – Networking with IOL Master or Lenstar

If you are interested in networking the program, HICSOAP PROFESSIONAL, with an IOL Master or Lenstar there is a separate document that explains that. To access this document, install the program and then from the MAIN MENU -> LOCATE PATIENT RECORD -> IMPORT PATIENT FROM IOL MASTER OR LENSTAR.



Then select IOL MASTER/LENSTAR NETWORK CONNECTION and click the question mark.



## Basic Idea

The program should be installed on the workstations and the one database file placed on the server. It's possible for a computer to function as both a workstation and a server, i.e. you can install the program on the same computer that the database is stored on. However, it's recommended to use a dedicated server and to not install the program on the server but only to place the database there.

## Setup from scratch

1. Mapped Drive - The database file should be stored in a folder (or subfolder thereof) that is shared and therefore accessible via the network. Map a network drive from each workstation to this shared folder. This is how the program will access the database. It will work with a UNC path name BUT mapped drives are preferred due to familiarity and ease of use.
2. Install the first copy of HIC.SOAP on a workstation normally. When you start it the first time you will be prompted where to create the database (Figure 1). Select **Create a new database** and check the box **Select database directory and filename**. After clicking OK, you should click to save the new, blank database in the mapped drive from step 1.
3. Install the program on the other workstations. When starting the program for the first time you will be prompted for database initialization. Select **Connect to an existing database** and select the database in the mapped drive.

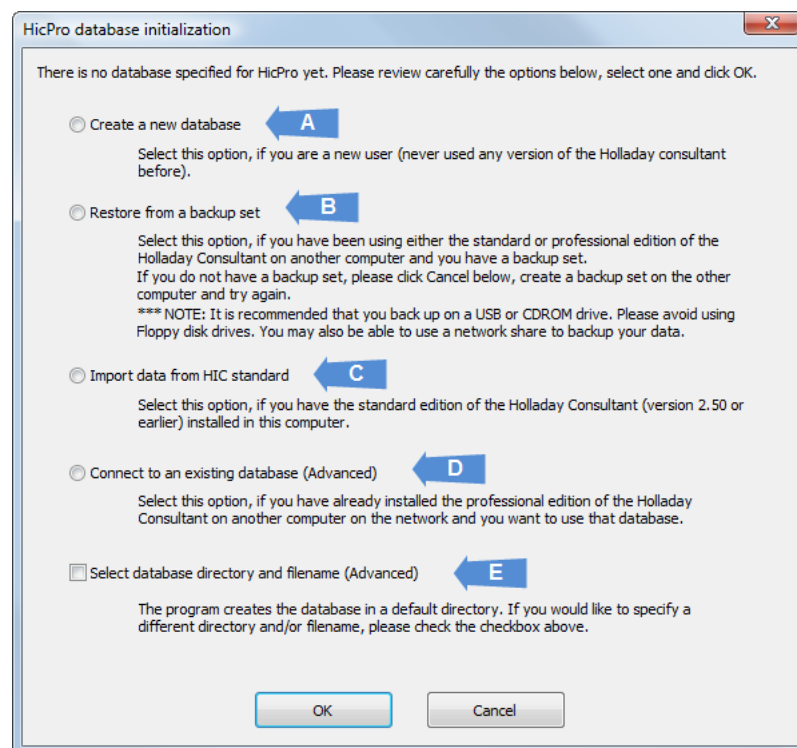


Figure 1: Database Initialization Screen

## Version

All workstations **MUST** be running the same exact version of the software. So if you update one workstation, you **MUST** update all the other ones before using the program. Once you have purchased the **PROFESSIONAL EDITION** subsequent updates are free and available via download on [hicsoap.com](http://hicsoap.com)

## Deluxe

Networking is not supported in the Deluxe edition of HIC.SOAP. The Professional edition is required.

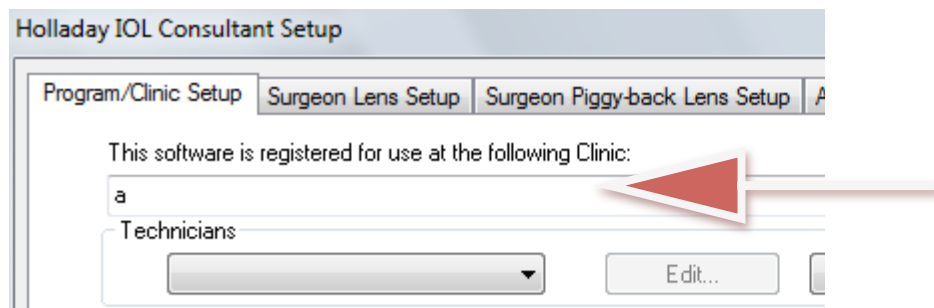
## Security

The program has no built-in security or concept of Users. Even though HIC.SOAP doesn't have its own internal security, it is affected by Windows security and access permissions. Each Windows User must have read/write privileges to the database file and folder in which it is located.

File user permissions are the number one cause of problems for the network setup.

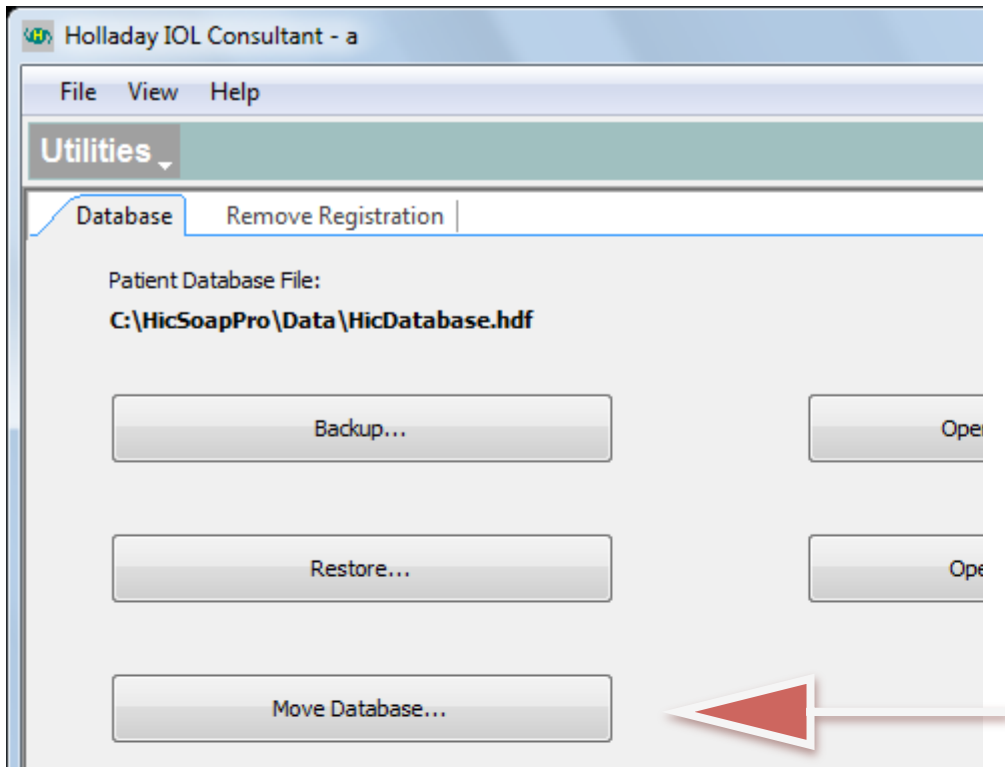
## Clinic Name

Each workstation **MUST** be configured with the same exact Clinic Name. You can determine the current clinic name and change it by MAIN MENU -> PROGRAM & SURGEON SETUP -> PROGRAM/CLINIC SETUP.



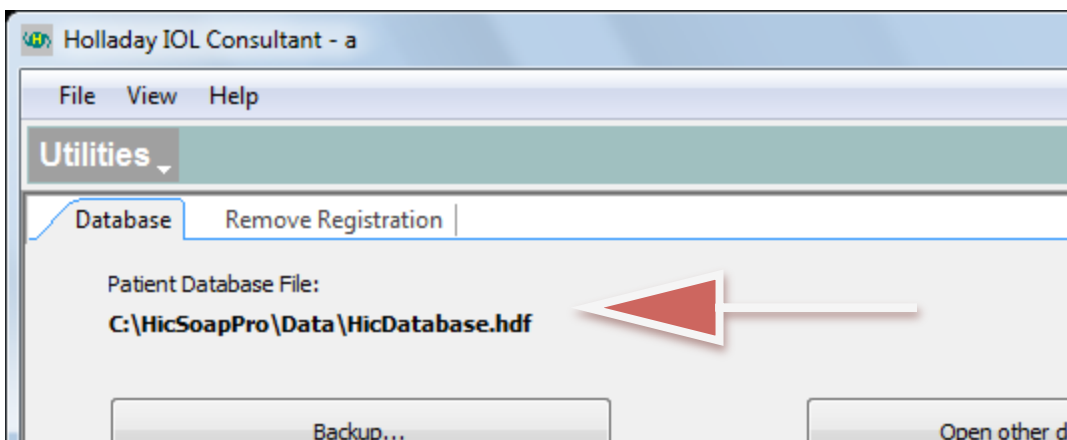
## Moving the database

To move the actual database file from it's current location to a new location, from the MAIN MENU -> DATABASE -> MOVE DATABASE



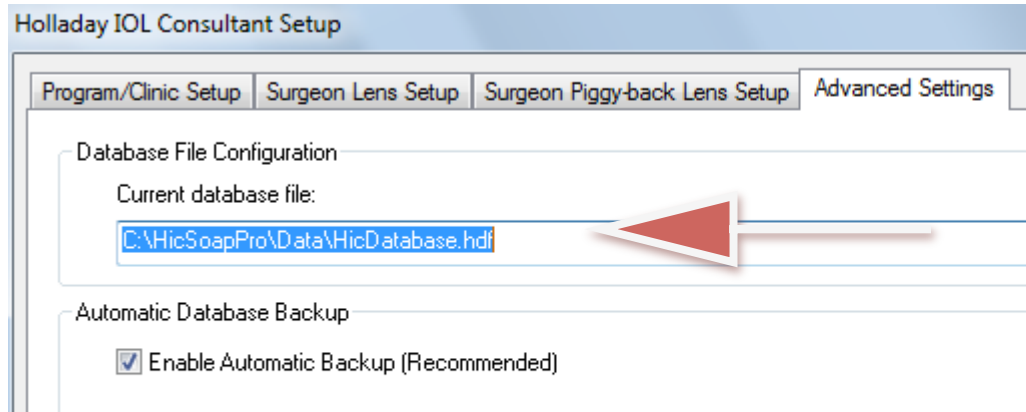
## Determining current database

You can determine what database the program is opening by MAIN MENU -> DATABASE. All programs should be opening the same database.



## Changing current database

You can change what database is loaded by MAIN MENU -> PROGRAM & SURGEON SETUP -> ADVANCED tab : CURRENT DATABASE FILE field. Change it, quit the program, and re-open it.



## Example

HIC.SOAP.PRO is working with the default configuration on Workstation A and you want to install it on Workstation B and access the same information (database file) from each workstation. To accomplish this

1. Create a mapped drive on each workstation to a network share on the server.
2. Open HIC.SOAP on Workstation A and move the database to the server by MAIN MENU -> DATABASE -> MOVE DATABASE.
3. Close HIC.SOAP on Workstation A and open it again. Verify that it is opening the database in the new, correct location by MAIN MENU -> DATABASE : PATIENT DATABASE FILE.
4. Install HIC.SOAP.PRO on Workstation B. When prompted to indicate the database file to open, indicate the correct database.

## Citrix / MS Terminal Server

A completely alternative setup is to install the program on a Citrix or MS Terminal Server. The program is only installed on the server and the workstations access the program through the remote capabilities of the Citrix or MS Terminal Server. There is a different license and cost for doing this. The cost is 3 times the cost of a normal license plus \$1000 per year for support. Please email [support@hicsoap.com](mailto:support@hicsoap.com) for more information.